

# BOOKING FORM ( 3 pages)

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone (Home) \_\_\_\_\_ Mobile \_\_\_\_\_

Dates required. From \_\_\_\_\_

To \_\_\_\_\_

Number of Adults \_\_\_\_\_ Number of Children \_\_\_\_\_

**To comply with Haven Health & Safety Regulations please complete details below.**

Title \_\_\_\_\_ Initial \_\_\_\_\_ Surname \_\_\_\_\_ D.O.B (under 18's) \_\_\_\_\_

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Title \_\_\_\_\_ Initial \_\_\_\_\_ Surname \_\_\_\_\_ D.O.B (under 18's) \_\_\_\_\_

**I enclose £50 deposit to secure booking which is non-refundable.**

**I agree to pay the full balance which will be due 6 weeks before my arrival date.**

**I also agree to pay a £50 refundable deposit for breakages when I send you my balance. This will be returned within 14 days of departure.**

**Fun Passes required Yes/No**

**Number of Adults ----- Number of children-----**

**Bed Linen Hire Yes/No**

**Requirements -----**

**I have read the Terms and Conditions of Hire and agree to abide by them.**

**Signed-----Date-----**

## **TERMS & CONDITIONS:**

***Unfortunately we do not allow pets in our caravan.***

***We also have a no smoking policy.***

***We have provided everything for your comfort during your stay and our prices are very competitive.***

Low Season From £100 per 7 days

High Season max of £450 per 7 days

### ***SHORT BREAKS:***

Friday to Monday or Monday to Friday also available, prices on request.

### ***BOOKING/PAYMENT:***

A non refundable deposit of £50 is required for each booking with the remaining balance to be paid in full a minimum of six weeks prior to arrival.

If rental is required in less than 6 weeks from booking then full payment is required at time of booking, please phone or email for details.

### **DAMAGE DEPOSIT**

An additional £50 refundable deposit required when paying balance to cover breakages and damage. This will be returned to you with 14 days of departure provided the keys have been returned to Haven reception, no damage has occurred to either caravan or contents and it has been left in a clean and tidy condition. All breakages must be reported.

### **ARRIVAL & DEPARTURE**

Please remember to bring your final confirmation with you and present it to Haven reception to collect the keys. Keys will be available from 2pm. Please vacate the caravan by 10am on departure day.

### **UTILITIES**

Gas, electricity and heating included in price. Duvets and pillows are provided for each bed but not linen so please remember to bring flat/bottom sheets, duvet covers and pillowcases. Alternatively you can hire them from Haven reception.

We will certainly try to make available all facilities as described however, there may be times when it is not within our control and we cannot be held responsible in such cases. We will do everything we can to resolve any issue.

Any complaints please get in touch with us immediately so that we can rectify the problem as soon as we can to ensure the enjoyment of your holiday. If you cannot reach us then Haven reception will endeavour to deal with any issues.

### **PARK RULES**

These are displayed within the park and non compliance may result in you being asked to leave without recourse.

### **LOST PROPERTY/HOLIDAY INSURANCE**

We cannot accept responsibility for any property lost in our caravan or on Hopton site. We recommend you purchase holiday insurance to cover personal luggage, money, holiday cancellation/curtailment, personal and public liability etc.

### **CANCELLATION**

If you unfortunately have to cancel your holiday it must be in writing and will take effect from date we receive it.

A sliding scale of charges will apply.

Cancellation 28-21 days before holiday start date. 50% due.

Cancellation 20-14 days before holiday start date 75% due.

Cancellation 13 days before holiday start date 100% due.

Should caravan become unavailable due to circumstances beyond our control a refund of monies paid to date will be refunded.

### **AMENDMENTS**

The Owners reserve the right to amend Terms and Conditions of Hire from time to time and without notice in circumstances which are deemed to be of high importance or beyond our control.

### **FUN PASSES**

Off Peak 27th March - 13th April, 26th May, 2nd Sept -End of Season.

ADULT £19

CHILD £10 7 Nights.

ADULTS £15

CHILD £8 3 or 4 Nights.

Peak 14th April - 5th May (Easter) 27th May - 1st September.

ADULTS £26

CHILD £13.50 7 Nights

ADULTS £21

CHILD £11 3 to 4 Nights.

LINEN HIRE £10 per week.

Contact Liz or Neil on 07797583294 or 01708751573 who will be happy to discuss your holiday requirements and give you any further information you may require.